

UNITED STATES SECRET SERVICE
1st Quarter FY 2015

Complaint Activity	Comparative Data					2015 thru 12-31
	Previous Fiscal Year Data					
	2010	2011	2012	2013	2014	
Number of Complaints Filed	20	34	31	29	19	8
Number of Complainants	20	31	26	25	18	8
Repeat Filers	0	3	3	3	1	0

Complaints by Basis	Comparative Data					2015 thru 12-31
	Previous Fiscal Year Data					
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>	2010	2011	2012	2013	2014	
Race	11	17	5	14	5	2
Color	3	2	3	2	1	0
Religion	0	1	0	1	0	0
Reprisal	6	16	13	18	9	1
Sex	6	12	10	10	8	1
National Origin	3	3	1	1	1	1
Equal Pay Act	0	0	0	0	0	0
Age	4	8	5	6	6	1
Disability	3	4	8	2	2	4
Genetic Information	0	0	0	0	0	0
Pregnancy	0	0	1	0	0	0
Non-EEO	1	3	2	1	2	1

Complaints by Issue	Comparative Data					2015 thru 12-31
	Previous Fiscal Year Data					
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed .</i>	2010	2011	2012	2013	2014	
Appointment/Hire	1	0	1	1	0	3
Assignment of Duties	0	2	5	5	0	0
Awards	1	2	0	1	0	0
Conversion to Full-time	0	0	0	0	0	0
Disciplinary Action						
Demotion	0	0	0	0	0	0
Reprimand	0	1	1	1	0	0
Removal	0	0	0	0	0	0
Suspension	2	4	0	0	1	0
Other	0	0	0	0	0	0
Duty Hours	0	2	0	0	0	0
Evaluation Appraisal	1	3	7	1	1	2
Examination/Test	0	0	0	0	0	0
Harassment						
Non-Sexual	5	11	8	14	8	2
Sexual	0	0	1	0	0	0
Medical Examination	0	0	0	0	0	0
Pay (Including Overtime)	0	1	0	0	0	0
Promotion/Non-Selection	10	15	9	9	5	0
Reassignment						
Denied	0	1	0	0	0	0
Directed	0	1	2	2	3	0
Reasonable Accommodation	0	0	2	2	2	0
Reinstatement	0	0	0	0	0	0
Retirement	0	0	1	0	0	0
Termination	0	1	1	0	0	0
Terms/Conditions of Employment	0	0	0	2	3	0
Time and Attendance	1	0	0	1	0	0
Training	3	1	0	1	1	0
Other	1	6	0	5	0	2

Processing Time	Comparative Data					2015 thru 12-31
	Previous Fiscal Year Data					
	2010	2011	2012	2013	2014	

Complaints pending during fiscal year						
Average number of days in investigation	452.1	394.7	354.07	200.05	186.46	208.86
Average number of days in final action	11.3	57.8	53.36	49.5	109	43
Complaint pending during fiscal year where hearing was requested						
Average number of days in investigation	482.8	418.9	362.22	236.75	170.11	197
Average number of days in final action	11.5	56.5	27.33	21.67	108.38	43
Complaint pending during fiscal year where hearing was not requested						
Average number of days in investigation	298.5	293.2	296.5	156	223.25	217.75
Average number of days in final action	11	58.6	63.12	70.38	110.25	0

Complaints Dismissed by Agency	Comparative Data					2015 thru 12 31
	Previous Fiscal Year Data					
	2010	2011	2012	2013	2014	
Total Complaints Dismissed by Agency	3	6	9	6	3	6
Average days pending prior to dismissal	136	200.0	120	86	228	158
Complaints Withdrawn by Complainants						
Total Complaints Withdrawn by Complainants	1	1	1	3	0	0

Total Final Actions Finding Discrimination	Comparative Data											
	Previous Fiscal Year Data											
	2010		2011		2012		2013		2014		2015 thru 12-31	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings	0		0		0		0		0		0	
Without Hearing	0		0		0		0		0		0	
With Hearing	0		0		0		0		0		0	

Findings of Discrimination Rendered by Basis	Comparative Data												
	Previous Fiscal Year Data												
											2015 thru 12-31		
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints and findings.</i>	2010		2011		2012		2013		2014				
	#	%	#	%	#	%	#	%	#	%	#	%	
	Total Number Findings	0		0		0		0		1		0	
	Race	0		0		0		0		0		0	
	Color	0		0		0		0		0		0	
	Religion	0		0		0		0		0		0	
	Reprisal	0		0		0		0		1	100	0	
	Sex	0		0		0		0		0		0	
	National Origin	0		0		0		0		0		0	
	Equal Pay Act	0		0		0		0		0		0	
Age	0		0		0		0		0		0		
Disability	0		0		0		0		0		0		
Non-EEO	0		0		0		0		0		0		
Findings After Hearing													
Race	0		0		0		0		0		0		
Color	0		0		0		0		0		0		
Religion	0		0		0		0		0		0		
Reprisal	0		0		0		0		0		0		
Sex	0		0		0		0		0		0		
National Origin	0		0		0		0		0		0		
Equal Pay Act	0		0		0		0		0		0		
Age	0		0		0		0		0		0		
Disability	0		0		0		0		0		0		

Time and Attendance	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Findings Without Hearing									
Appointment/Hire	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0
Disciplinary Action									
Demotion	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0
Harassment									
Non-Sexual	0	0	0	0	0	1	100	0	0
Sexual	0	0	0	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	0	0	0	0	0	0	0	0	0
Reassignment									
Denied	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0

Pending Complaints Filed in Previous Fiscal Years by Status	Comparative Data					2015 Thru 12-31
	Previous Fiscal Year Data					
	2010	2011	2012	2013	2014	
Total complaints from previous Fiscal Years	24	31	51	53	25	31
Total Complainants	24	29	46	45	22	26
Number complaints pending						
Investigation	8	6	0	0	5	4
ROI issued, pending Complainant's action	0	0	2	0	0	3
Hearing	4	12	26	21	16	20
Final Action	2	1	2	3	3	4
Appeal with EEOC Office of Federal Operations	1	2	3	6	10	10

Complaint Investigations	Comparative Data					2015 Thru 12-31
	Previous Fiscal Year Data					
	2010	2011	2012	2013	2014	
Pending Complaints Where Investigations Exceeds Required Time Frames	12	18	4	0	0	0

